**Business Analyst (m/f/x) Division Issuing**

We are looking for someone to work as a remote member of our development team in Munich. This position operates from our offices in Athens, Greece.

**Your tasks**

* Develop and prioritize user stories, workflows and acceptance criteria for frontend and back-end functionalities on the basis of epics
* Preparation of sprints for the Scrum/Kanban Team in Requirements Workshops
* Point of contact for the international Scrum/Kanban Team for any issues arising during the implementation phase and after the go-live for additional requirements and incident follow up
* Creation of concepts on the basis of customer requirements
* Clarification of requirements with customers
* Execution of Business reviews and approvals
* Internal trainings of new developed functionalities
* Coordination of internal workflows with regard to new product functionalities
* Independently analyze business requirements with Sales and Internal Departments
* Prepare UI designs and workflows according to usability guidelines for user interfaces
* Prepare and support technical documents, white papers for internal use
* Support the clarification and resolution of production critical problems
* Support Troubleshooting Teams for analysis
* Assesses the risks of various solutions and prioritizes competing business demands

**Your profile**

* Degree in Business Administration/Business Computer Science
* Work experience as Technical Product Manager/Business Analyst in an IT environment
* Expertise to identify how customers deal with charts, reports, dashboards, what they really want
* Strong knowledge and experience of software development process and tools
* Exceptional oral and written communication skills and strong interpersonal skills to partner effectively with our stakeholders and team
* Ability to abstract and analyze ideas as well as creativity
* Conceptual strength
* Agility and team orientation
* Ideally, you have experience with Scrum
* Fluent English

**This is what we offer**

* Challenging and diverse tasks with scope for introducing your own ideas and experience
* An excellent working atmosphere in a highly-motivated and successful team with an international company culture
* Further professional and personal development at one of the world's leading providers of payment processing
* An attractive salary as well as long-term prospects and a chance for promotion in a successful company that is growing strongly
* A modern workplace with additional company benefits such as a canteen, fitness area, incentives and staff events

Become part of our success story. Become part of a highly qualified team, united by a vision: to make payment happen.