

**Career In Progress,** is a Career Management & Recruiting Company that offers boutique services for business across Greece.

On behalf of our Partner, a **Luxury Resort 4\* in Protaras Cyprus**, we are seeking for the season 2022 (April – October) and experienced:

**Waiter / Waitress**

**Our Client:**

**Based in Cyprus**, our client is a **Luxury Resort 4\***, with international standards of operation and capacity of 246 rooms. The Resort offers a rich mix of hospitality with excellent services, impeccable facilities, refined gastronomy and a wide range of options and experiences to its customers.

The main **duties** of this role include:

* Complete the full range of restaurant duties: prepare/set up tables, stations, clean equipment; greet and escort guests/customers to their tables; present menus; provide detailed information; offer recommendations; up-sell additional products; take accurate food and drinks orders; communicate details to the kitchen or bar staff: serve food and drink orders; process bills; handle payments
* Assist with managing shift activities in the restaurants and other related areas
* Train and coach team members so they develop their system knowledge and personal skills
* Assign duties to subordinates, resolve issues/problems, and encourage other team members to ensure service standards and company policies are achieved
* Respond to guests' needs and requests, resolve issues/complaints/problems in a quick, efficient manner to maintain a high level of customer satisfaction and quality service
* Work proactively, focusing on delivering standards whilst maximizing revenues
* Build strong relationships with other personnel from kitchens, bars, room service, etc.

**Qualifications include:**

* Bachelor's degree or diploma in Hotel Management or other related fields would be a plus
* Minimum 1 year of restaurant waiter experience, or in the catering/hospitality sector
* Proven experience as a Waiter/Waitress in a 4-star Hotel will be considered an asset
* Excellent command of the English language, both spoken and written. Knowledge of additional languages (Russian, etc.) will be considered an additional advantage
* Professional appearance with strong communication and interpersonal skills
* Exceptional customer service skills
* Active listening skills
* Customer service orientation

**Benefits, Growth Opportunities & Other Information**

* Attractive salary package based on experience and qualifications
* Meals and accommodation at fully equipped apartments
* Dynamic and highly professional environment

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